

Patient Information

Today's Date: _____

Please Make Available a photo Id/Driver's License and any Insurance Cards (vision and medical)

Mr/Mrs/Ms/Miss/Dr: First _____ MI _____ Last _____ Nickname _____

Mailing Address: _____

City _____ State _____ Zip _____ Employer/School Name: _____

Primary Phone: _____ Cell/Work Ph: _____ Email: _____

Date of Birth: _____ If under 18 y/o, Parent/Guardian Name: _____

Marital Status: Married Single Other Gender: Male Female Height: _____ Weight: _____

Are you a diabetic? _____ As a diabetic you need to have a dilated yearly comprehensive eye examination done to check on your retinal health.

Are you pregnant or nursing? _____

Primary Care Physician/ Referring Physician: _____ Pharmacy Location _____

Emergency Contact _____ Phone: _____ Parent/Spouse/Friend/Other _____

Medical Insurance _____ Vision Insurance _____

I authorize the office to release my personal history information (including the picking up of prescriptions, ability to ask medical questions, insurance questions, etc.) only to the person listed below.

*This information may be released to: Name/relationship _____ (Spouse), (Friend), (Parent), (No One), Other

If your deductible is not met we can file your exam with your health insurance in order to help you meet your deductible, however any services received today will need to be paid in full at the time of service. Due to your specific insurance benefits, your copays and coinsurances cannot be finalized until payment by your insurance. Copay, coinsurance payment is expected at time of service.

There are two types of insurance that will help cover your eye exam, products, and other testing. You may have both types, and our practice accepts both: vision care plans (such as VSP or EyeMed) and medical insurance plans (such as BCBS or Medicare).

Vision care plans only cover routine vision exams/screenings along with eyeglasses and contact lens benefits. They do not cover diagnosis, management or treatment of eye diseases such as diabetic retinopathy, cataracts, or dry eye.

Medical insurance must be used if you have any eye health problems or systemic health problems that has ocular health complications. The doctor will determine if these conditions apply to you, but some are determined by your case history. In most cases medical insurance DOES NOT cover contact lens fittings, lenses or refractions.

If you have both types of insurance plans it may be necessary for Ocean State Eye Care to bill part of your services to one plan and the rest to the other.

We will bill your insurance plan for services if we are a participating provider for that plan. We will try to obtain advanced authorization of your insurance benefits so we can tell you your benefits. If some fees are not paid for by your plan, we must bill you for any unpaid deductibles, co-pays or non-covered services as allowed by the insurance contract.

Signature of Patient or Legal Guardian

Relationship

Date

Cancellation Policy/No Show Policy For Appointments

1. Cancellation/ No Show Policy for Appointments

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment. Conversely, the situation may arise where another patient fails to cancel and we are unable to schedule you for a visit, due to a seemingly "full" appointment book.

If an appointment is not cancelled at least 24 hours in advance you will be charged a fifty dollar (\$50) fee; this will not be covered by your insurance company.

2. Scheduled Appointments

We understand that delays can happen however we must try to keep the other patients and doctors on time. If a patient is 15 minutes past their scheduled time we will have to reschedule the appointment.

3. Account balances

We will require that patients with self pay balances do pay their account balances to zero (0) prior to receiving further services by our practice. Patients who have questions about their bills or who would like to discuss a payment plan option may call and ask to speak to a business office representative with whom they can review their account and concerns. Patients with balances over \$100 must make payment arrangements prior to future appointments being made.

Signature _____ Date _____

Items to bring to Exam

- **All Insurance Cards: Medical & Vision (Benefits cannot be obtained without card and you will be cash pay without prior benefits.)**
- Photo ID
- Contact boxes, flat packs, or prescription
- Drops: currently using
- Glasses

Initial ALL, that you have read and understand this information whether it regards to you personally or not.

Initial

_____ I authorize that all insurance payments, if any, be made payable to the provider of service. I understand that I am responsible for all charges (co-pays, coinsurances, deductibles, etc.) whether or not paid by insurance. I hereby authorize the doctor to release all information necessary to secure the payment of benefits. All charges are due and payable at the time of services unless otherwise specified. I authorize the use of this signature of all insurance submissions. If my insurance is unable to be authorized prior to my appointment, Ocean State Eye Care will be unable to file my insurance for me. I can obtain a receipt so I can file my insurance for myself.

Initial

_____ **Dilation is recommended.** Dilation allows the doctor to view the complete health of the eye. I fully understand the reasons and need for a retinal exam and accept full liability for any consequences of not having this procedure performed.

Initial

_____ Ocean State Eye Care will revise the eyeglass prescription, at no charge within 30 days of the exam date. Any glasses checks after the 30-day time period will be considered as a regular office visit and the patient will be charged accordingly. Contact lens follow-ups must be done within the 30-day time period. Annual contact lens exams are NOT covered by insurance and will be subject to \$39.00 charge for the evaluation the the lenses and health of the eye. Any contact lens follow-up visit after this period will be considered as a regular office visit and the patient will be charged accordingly. Contact lens orders will be returned after 30 days if not picked up. We will exchange or return **unopened** contact lens boxes, there is a \$25.00 restocking fee for any returned boxes or orders that were not picked up.

Pupillary distance measurement can be obtained for a service fee of \$25.

Initial

_____ **We do not refund professional fees.** Payment, copay, or coinsurance is expected at time of service. Most medical insurances do not cover Refraction. There is a \$35 charge for the refraction at time of service.

Initial

_____ Medical information, prescriptions, charts, etc. will not be released if there is a balance on file for you or a family member until the balance is paid in full. Full payment for outstanding balances due before other office visits or procedures can be performed. Services will not be provided if there is an outstanding balance for patients or their family members. Insufficient check funds are subject to \$25.00 service charge.

Initial

_____ If an appointment is not canceled at least **24 hours** in advance you will be charged a fifty dollar (\$50) fee; this will not be covered by your insurance company. Effective September 1 2018.

Signature of Patient or Legal Guardian

Relationship

Date